

## **COLORADO EBT FACT SHEET**



EBT Benefit/Provider Payment Programs:	Food Stamp Program TANF Cash Program (Colorado Works) State Cash Programs: Old Age Pension, Aid to the Needy Disabled, Aid to the Blind, Child Care, Child Welfare, Low-Income Energy Assistance Program (LEAP)
Responsible State Agency:	State of Colorado Department of Human Services Food Assistance Programs Division
Card Name:	Colorado Quest Card
Colorado Card (BIN) Number Begins with:	507681
Recipient Customer Service Number:	1-888-328-2656 (1-888-EBT-COLO) TTY - 1-800-659-2656
Retailer Help Desk Number: (Transaction/Settlement/Equipment Issues) EBT-Only (State Provided) Equipment: Integrated Equipment:	1-800-230-0179 Call your third party processor
Manual Voucher Authorization Number: (You must enter your 7-digit FNS retailer authorization #)	1-888-328-9378 (1-888-EBT-WEST)
Retailer General Information Number: (Contract Issues/Bank Changes/Vouchers or Supplies/General EBT Questions)	1-800-350-8533
EBT-Only Terminal Close-out Time:	12:00 AM (midnight) MST
Recipient Card Issuance Process:	By mail or over the counter. Authorized signature on the back of all cards.
Number of PIN Tries Before "Locked":	Four (4)

For more information, please visit the JPMorgan EBT Retailer Resource Site at www.ebtretailerinfo.jpmorgan.com

## Food Stamp Benefit Issuance Schedule:

Food Stamp benefits are issued from the 1st through the 10th of each month based on the last digit of the recipient social security number.

SSN ending in: 2 5 6 8 9 0 Issuance date: 2nd 3rd 4th 5th 6th 7th 8th 9th 10th 1st

## Cash Benefit Issuance Schedule:

Cash benefits are issued from the 1st through the 3rd of each month based on the last digit of the recipient social security number:

SSN ending in: 8 or 9 or 0 4 or 5 or 6 or 7 1 or 2 or 3

Issuance date: 1st 2nd 3rd

NOTE: Retailers are authorized and expect to accept EBT cards from other state EBT project.